## Quality policy.



This policy is designed to guide Envirex in overseeing tasks relating to initiative participants, customers, partners, and the environment, in a reassuring way. This will contribute to achieve the desired quality in our deliveries.

## **Quality policy**

Envirex is committed to providing high quality products and services that meet or exceed customer requirements and expectations. We achieve this by complying with relevant standards, laws and regulations and by continuously improving our quality management system.

Our core values – **Open doors. Open mind, Always proper, Always curious** and **Always together** - form the foundation of our corporate culture. These values guide us in creating a work environment that fosters enthusiasm, collaboration and excellence in all aspects of our business.

To ensure exceptional quality at every stage, we utilize our in-depth knowledge and expertise in engineering, hydraulic and electronic systems. Envirex strives to be the partner of choice by providing market-driven, efficient, and environmentally friendly solutions while maintaining the highest standards of professionalism and business ethics.

Our approach to quality is based on **seven fundamental principles** that guide our practices and decisions at all levels of the organization:

- 1. Quality as a source of prevention: Proactively identify and address potential problems to prevent defects.
- 2. Clarity of objectives: Ensure clear, measurable and shared objectives across the organization.
- 3. Effective planning: Prioritizing structured processes to achieve consistent results.
- 4. Right the first Time: Focus on precision and accuracy to minimize errors.
- 5. Quality of information: Providing reliable, accurate, and timely data to support decision making.
- **6. Quality of people and accountability:** Empowering professionals to take responsibility for the quality of their work.
- 7. Continuous improvement: Driving innovation and optimization to improve quality over time.

By adhering to these principles, Envirex ensures excellence in all its activities and builds strong, long-term relationships with customers and partners.

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